

EMERGENCY INDICATORS AND ACTIONS

Because your safety is our highest priority, we would ask you to please review these safety instructions before fueling and to contact us immediately if you have any additional concerns.



FIRE

Move to a safe place, then call 911

Fires at CNG fueling stations are very rare due to station safety enhancements and natural gas's narrow flammability range. In the unlikely event of fire, please move to a safe place and call 911.



LOUD POPPING SOUND

Push the emergency stop button, then call 1-800-920-1166

Pressure release devices relieve gas pressure buildup, consequently producing a loud popping sound. While this is not an immediate safety concern, please push the emergency stop button and call our 24-hour dispatch team.



VERY STRONG NATURAL GAS SMELL

Push the emergency stop button, then call 1-800-920-1166

If you detect an unusually strong odor of gas, see gas venting, or hear a steady hissing sound, please push the emergency stop button and call our 24-hour dispatch team.



HOW SAFE IS CNG?

- CNG has a narrow flammability range
- It is far more likely that either gasoline or diesel would ignite than natural gas
- Natural gas is non-toxic, non-corrosive, and will not contaminate groundwater
- Compared to gasoline, CNG reduces carbon monoxide emissions by 90-97%, nitrogen oxide by up to 60%, and hydrocarbon by 50-75%
- CNG storage cylinders are subjected to severe abuse tests that include heat and pressure extremes, gunfire, collisions, and fires before they can pass inspections
- Natural gas is lighter than air and will dissipate rapidly rather than pool in one place



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CNG FUELING PROCEDURES



SIMPLIFYING SUSTAINABILITY

STEP-BY-STEP INSTRUCTIONS

FUELING PROCEDURES

Whether you're an experienced or first-time CNG fueler, it's important to understand and follow correct fueling procedures.

BEFORE YOU BEGIN FUELING



Turn off your vehicle



Put out all smoking materials



Locate an emergency stop button

If you need further assistance fueling or have any concerns, please contact our 24-Hour Dispatch Service line at:

1-800-920-1166

Please follow these steps to safely fuel your vehicle.



Remove the dust cap from your fueling receptacle



Select the correct nozzle for your vehicle



Retract the sleeve on the nozzle and push connector onto receptacle



When the fill is complete, push the handle down



Turn the valve back to "Vent"



Pull back on the sleeve to remove the nozzle



Turn the valve to "FILL"



Standalone reader: Insert a payment card into the card reader



Dispenser reader: Insert a payment card into the card reader



Standalone reader: Re-insert your payment card if you want a receipt



Dispenser reader: Select the "Print receipt" option



Lift the dispenser handle to begin fueling



Intermittent pauses are a normal part of the filling cycle



Fueling will stop when the target pressure for your tank is reached

FORMS OF PAYMENT



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1-800-920-1166